

Ian

From: Burnistonh@aol.com
Sent: 23 September 2004 11:21
To: info
Subject: Culture in Glasgow[Scanned]

Dear Sir

I read your letter in the Glaswegian and would like to propose the following.

1. Friendlier staff in libraries! I regularly use Pollokshaws library where the staff used to be very friendly and helpful. Now, however, a smile seems to be an unknown quantity and it seems to be a lot of trouble to deal with the public wanting to take out books. I realise that computers have taken a lot of time from staff and there is a large ethnic minority community in the area who may need extra help, but the staff are now very abrupt when dealing with customers - books are still widely read in Glasgow and it seems to me that this facility is being pushed to the background. Also, children used to be welcome in the library and lots of activities were provided for them during school holidays - now there seems to be nothing on during the day and children using the library in Groups are constantly being told to 'shhh'. I would comment that I have noticed more noise from staff having loud discussions when stacking shelves than I ever have from the children.
2. Glasgow has plenty of Art Galleries but not much help for young artists. More assistance for talented 'unknown' Art School graduates in the way of competitions and grants would be a good start.
3. Museums - the old Art Galleries was a wonderful and well-loved place. There is a lot of speculation as to whether the 'improvements' will really make this a better place to visit with children.
4. The Science Centre - prices for Groups using the Centre are restrictive. Could some concessions for children's Groups not be given during the school holidays? Those presently in place are still very expensive for a Group visit. Also - will the Tower ever be fully operational?
5. Theatre - excellent facilities in Glasgow and the shows are brilliant.

Thanking you for your attention.